

Think before you flush or drain

When the right things go down the toilet or sink, they are flushed away and start a journey through our wastewater treatment network travelling along pipes to a treatment plant where the waste is taken out and the water is treated and returned to rivers and the sea.

But, when items are flushed down the toilet or sink that should be put in the bin, they cause problems in our homes, in the wastewater treatment network and at the wastewater treatment plant. These items stick together and block pipes and pumps, which can lead to flooding of homes and gardens.

The cost to rectify these issues can range from a few hundred to a few thousand. Depending on the severity of the blockage and the damage caused to the pipes. Not to mention the cost of cleaning up any mess caused by a pipe backing up into a property.

Please read over the below guides on what not to flush or drain. Please ensure this information is passed onto your tenants where needed.

Thank you

Message from Cleaver Management

The Dirty Dozen

These items should never be flushed down the toilet

When these items are flushed down the toilet they can cause problems in our homes, wastewater treatment network and the environment

 Cotton Buds	 Baby Wipes	 Facial Wipes
 Cleansing Pads	 Toilet Roll Tube	 Medicines
 Cigarettes	 Plasters	 Nappies
 Tampons	 Tampon Applicator	 Sanitary Pads

Please put these items in the bin and not down the toilet

10 THINGS YOU SHOULD NEVER PUT DOWN THE DRAIN

